

# Florida Safety Culture Guide



## Background

In 2020, Florida passed HB 763 (Rule 59A-35.115), requiring the Agency for Healthcare Care Administration to collect, compile, and publish patient safety culture survey data from all Florida hospitals and ambulatory surgical centers.



Florida Safety Culture  
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## Requirement

Each licensed facility must conduct the required safety culture survey and submit their data to AHCA through a CEO designee at least biennially for public reporting.



## Compliance Process



1 Identify the correct safety culture survey and prepare for administration



2 Anonymously administer the safety culture to staff working in or employed by the facility



3 Develop internal action plans to improve specific safety culture measures



4 CEO designee prepares and submits data in standardized format to AHCA (individual or vendor)

## Timeline

**JAN 2023**

Final rule released by AHCA. Timelines and specifics for submission clarified.

**JUNE 2023**

Window opens for eligible surveys for submission. Many conduct test/baseline survey

**MAY 2025**

CEO must officially designate individual or company for data prep and submission

June 2023 - May 2025  
Open survey window and time for action plan development and submission.

**JUNE 2025**

Data submission window opens. Window closes in August of 2025. Next 2 year survey window opens.

## How Beterra Can Help

Beterra's SafeCulture platform is an AHCA compliant tool for surveying, benchmarking, results distribution, action planning, and AHCA reporting. Our team and technology will ensure you meet the mandate and more importantly have actionable and meaningful survey results.

- Largest current Florida benchmark
- 1200+ Safety Culture Surveys Administered
- On average, Beterra client's exceed AHRQ's National HSOPS response rate benchmark by 25%
- Discounts for FHA Members
- Complete program management support
- Simple technology to survey and view results rapidly
- Debriefing and Action Planning options



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